

EQUALITY IMPACT ASSESSMENT

The Council has a public sector equality duty under the Equalities Act (2010) to have due regard to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act
- Advance equality of opportunity between people who share those protected characteristics and people who do not
- Foster good relations between people who share those characteristics and people who do not.

The three parts of the duty applies to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/faith, sex and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.

Stage 1 - Screening

Please complete the equalities screening form. If screening identifies that your proposal is likely to impact on protected characteristics, please proceed to stage 2 and complete a full Equality Impact Assessment (EqIA).

Stage 2 - Full Equality Impact Assessment

An EqIA provides evidence for meeting the Council's commitment to equality and the responsibilities under the Public Sector Equality Duty.

When an EqIA has been undertaken, it should be submitted as an attachment/appendix to the final decision making report. This is so the decision maker (e.g. Cabinet, Committee, senior leader) can use the EqIA to help inform their final decision. The EqIA once submitted will become a public document, published alongside the minutes and record of the decision.

Please read the Council's Equality Impact Assessment Guidance before beginning the EqIA process.

1. Responsibility for the Equality Impact Assessment						
Name of proposal	Haringey's Discretionary Housing Payment Policy					
	2021/22					
Service area	Housing Benefits					
Officer completing assessment	Jim Brady					
Equalities/ HR Advisor	Ed Ashcroft					
Cabinet meeting date (if applicable)	09/03/2021					
Director/Assistant Director	Andy Briggs					

2. Summary of the proposal

Please outline in no more than 3 paragraphs

- The proposal which is being assessed
- The key stakeholders who may be affected by the policy or proposal
- The decision-making route being taken

This EQIA accompanies a report seeking to approve a policy relating to Discretionary Housing Payment (DHP) Awards for 2021/2022. The DHP policy will be administered by the Council to provide financial assistance not covered by the Housing Benefit and Universal Credit regulations in order to help tenants who are at risk of homelessness to meet their housing costs. It is therefore an additional tool to enable the Council to play an important role in helping to sustain tenancy, prevent homelessness and, where applicable, by helping tenants to move to more affordable accommodation. The policy is an integral part of how the Council administers the Welfare Reform Act 2012 while at the same time ensuring that the most vulnerable are afforded effective protection and the impact on groups protected by the Equality Act are identified and mitigated.

Discretionary Housing Payments have been part of Housing Benefit administration for many years, but have taken a greater role in preventing homelessness following government Welfare Reform changes to major Housing Benefit Regulations, such as the introduction of Local Housing Allowance (Restriction on how much Housing Benefit can be paid to private tenants), the Benefit Cap (currently restricting the total amount of benefit that can be awarded to any individual to £296.35 per week for single people and £442.31 per week for others, and the Social Sector Size Criteria (otherwise known as the Bedroom Tax – a restriction on Housing Benefit for tenants of Social Landlords, who have more bedrooms than they need).

In 2020, Covid-19 had a major impact on housing in Haringey, which will make Discretionary Housing Payments even more important in the next financial year. As set out in the Covid-19 Community Impact Assessment, the ways in which the Covid-19 crisis has interacted with the housing market and people's lived experiences of their housing is likely to have exacerbated existing inequalities. Haringey residents on lower incomes, young people, BAME communities, and lone parents are likely to have faced challenges associated with housing on a disproportionate scale. We also know that people living in the private-rented sector (PRS) are more likely to have experienced housing insecurity, job insecurity, and financial pressure as a result of the Covid-19 crisis than people who own their homes. In addition, people living in social housing are also more likely to have experienced financial difficulties than people who own their homes and are more likely to subsequently have issues with debt. In 2021, with high levels of unemployment likely to persist throughout the year and the Government ban on evictions due to end in March 2021, we can expect ongoing pressures on housing in Haringey. We can expect also expect that in so far as the Covid-19 crisis leads to reduced access to good quality and affordable housing, this will have a long-term negative impact on the health of residents who experience housing inequality.

The uplift in Tax Credits and Universal Credit introduced by the Government in 2020/21 as a result of Covid-19, may not be carried forward in 2021/22, though the government is currently under pressure to continue this uplift. If this happens, this will be likely to see a reduction in Benefit income for claimants of these benefits, which may well result in additional requests for DHP assistance.

In this context, our Discretionary Housing Payments scheme will continue to be an important source of support for many of our residents. The 2021/2022 policy is a continuation of previous policy with some minor changes. All claimants of housing benefit will be affected by this policy, therefore, all the characteristics protected by the Equality Act 2010 may be affected, however it is noted that some groups are more predominant in the benefits claimant population and are therefore more likely to be affected by this policy. These groups include Black and Minority ethnic groups, disabled people, pensioners, women (in particular single mothers), children in single parent households, unemployed people and homeless people / households in Temporary Accommodation. We anticipate that overall Discretionary Housing Payments will have a positive impact on these groups with protected characteristics.

3. What data will you use to inform your assessment of the impact of the proposal on protected groups of service users and/or staff?

Identify the main sources of evidence, both quantitative and qualitative, that supports your analysis. Please include any gaps and how you will address these

This could include, for example, data on the Council's workforce, equalities profile of service users, recent surveys, research, results of relevant consultations, Haringey Borough Profile, Haringey Joint Strategic Needs Assessment and any other sources of relevant information, local, regional or national. For restructures, please complete the restructure EqIA which is available on the HR pages.

Protected group	Service users	Staff
Sex	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards.	Staff are not affected by this policy
	For the majority of awards, this data is available broken down by sex.	
	In addition, the Covid-19 Community Impact Assessment has also been used to inform this EqIA.	
Gender Reassignment	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards.	Staff are not affected by this policy
	The service does not hold data in relation to gender reassignment.	
	In addition, the Covid-19 Community Impact Assessment has also been used to inform this EqIA.	
Age	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards.	Staff are not affected by this policy
	For the majority of awards, this data is available broken down by age.	
	In addition, the Covid-19 Community Impact Assessment has also been used to inform this EqIA.	
Disability	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards.	Staff are not affected by this policy
	For the majority of awards, this data is available broken down by disability.	
	In addition, the Covid-19 Community Impact Assessment has also been used to inform this EqIA.	
Race & Ethnicity	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards.	Staff are not affected by this policy
	For the majority of awards, this data is available broken down by race & ethnicity.	
	In addition, the Covid-19 Community Impact Assessment has also been used to inform this EqIA.	
Sexual Orientation	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards.	Staff are not affected by this policy

	The service does not hold data in relation to sexual orientation. In addition, the Covid-19 Community Impact Assessment has also been used to inform this EqIA.	
Religion or Belief (or No Belief)	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards. The service does not hold data in relation to religious belief. In addition, the Covid-19 Community Impact Assessment has also	Staff are not affected by this policy
	been used to inform this EqIA.	
Pregnancy & Maternity	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards.	Staff are not affected by this policy
	The service does not hold data in relation to pregnancy and maternity.	
	In addition, the Covid-19 Community Impact Assessment has also been used to inform this EqIA.	
Marriage and Civil Partnership	Service data has been used to inform this EqIA. Reports & Data are available to allow us to understand overall spend, to categorise award spend in terms of eligibility, and to identify who receives awards.	Staff re not affected by this policy
	The service does not hold data in relation to marriage and civil partnership.	
	In addition, the Covid-19 Community Impact Assessment has also been used to inform this EqIA.	

Outline the key findings of your data analysis. Which groups are disproportionately affected by the proposal? How does this compare with the impact on wider service users and/or the borough's demographic profile? Have any inequalities been identified?

Explain how you will overcome this within the proposal.

Further information on how to do data analysis can be found in the guidance.

Sex

- Both sexes will continue to be subject to the same eligibility criteria and both will see the same overall impact of the reduced funding levels.
- The majority of claimants who will be affected are female, in particular lone female parents who are a predominant group of Housing Benefit claimants. Where the data was available, 82% of applicants in 2020/21 were female.
- Limited funds in the DHP budget for 2021/22 means that these groups may be more likely to be
 affected by restricted amounts of DHP funding being awarded. They will be financially impacted
 and this could have a direct impact on their ability to remain in their current home, and/or on their
 disposable income
- Female claimants who are affected by the benefit Cap will have access to Job centre Advisors to be signposted to the various appropriate women specific employment and skills development

- initiatives in the borough, in addition to generic programmes to help people into work e.g. Haringey Adult Learning Services (HALS) and the College of North East London (CONEL)
- Where appropriate there will continue to be targeted signposting in place for local groups offering support that is sex specific, via The Bridge Renewal Trust, Haringey Council's Strategic Partner for the Voluntary and Community Sector (VCS)
- All groups impacted by the Benefit CAP will continue to have targeted support offered to them in terms of housing, childcare and training opportunities.

Gender Reassignment

Housing Benefit applicants do not have to provide any details relating to gender reassignment.
There is no evidence to suggest that gender reassignment has been a relevant factor in awarding
DHPs, nor will it be in the future. We have no reason to believe that Trans individuals will be
disproportionately impacted by the DHP Policy.

Age

- Where the data is available, our figures show that 3.5% of successful applicants were over 65%, 65% were between 35-65, 29% were between 25-35 and 2.3% were under 25.
- Housing Benefit is restricted for single claimants aged under 35 who rent from a private landlord. Their benefit is restricted to the rate allowed for shared accommodation. As such they are more likely to claim additional funds from DHP. People between 35-65 are more likely to have children, and be in temporary accommodation, and therefore affected more by the Benefit Cap. Those with adult children leaving home, may be more affected by the Bedroom Tax. It is also recognised, as set out in our Covid-19 Community Impact Assessment, that young people are particularly likely to have faced additional challenges related to housing due to the impact of Covid-19, and (in some cases) reduced income.
- Older people (though not pensioners who are exempt) are more likely to be impacted by restrictions under Size Criteria rules as they may be living in the former family home and have more bedrooms than it is deemed necessary. This group are also likely to make claims for additional funds as a result of a restriction on their benefit.
- Limited funds in the DHP budget for 2021/22 means that these groups are more likely to be affected by restricted amounts of DHP funding being awarded. They will be financially impacted and this could have a direct impact on their ability to remain in their current home, and/or on their disposable income.
- It is recognised that certain people may find it difficult to find work due to their age; they will
 continue to be signposted to employment and re-skilling programmes that provide targeted
 support to find work. These include focused training provided by Haringey Adult Learning
 Services, CONEL and other Haringey based providers.
- Where people have been affected by multiple welfare reform changes (such as the CAP and the Size Criteria changes) they will continue to receive individual assistance including one-to-one interviews with colleagues from Housing Services and JobCentrePlus and direct referrals to support providers such as Citizens Advice Haringey or through The Bridge Renewal Trust, Haringey Council's Strategic Partner for the Voluntary and Community Sector (VCS).

Disability

- Disabled people are more likely to live on low incomes and be more likely to request assistance from the DHP budget. At least 20% of applicants in 2019/20 are known to receive a benefit which indicates a disability.
- Where restrictions are in place and yet there is a care need for an additional bedroom, applications are carefully considered.
- It is recognised that this group may find it difficult to find work and as such are supported appropriately in terms of employment and re-skilling programmes.

• It is also recognised that people living with disabilities have faced particular housing challenges in 2020 and early 2021 due to the impact of Covid-19.

Race & Ethnicity

- Of those who have declared their ethnicity, evidence held suggests that people from minority
 ethnic groups are more likely to live on low incomes and more likely to request assistance from
 the DHP budget. In 2020/21, where the data was available, 38% of applicants (whose ethnicity is
 recorded) were Black, 14% were White British, 27% were White Other, 16% have mixed ethnicity,
 3% were Asian and 3% were from Arab backgrounds.
- Claimants will continue to be signposted to employment and skills training programmes to enhance employment opportunities, especially in the east of the Borough where there is a high concentration of BMEs and high levels of deprivation.
- Relationships have been built with local JobCentrePlus sites where claimants can receive
 information about opportunities relating to both employment and skills development. There is also
 access to budgeting loans to help with any work-related costs (such as clothing or equipment).
 These will continue going forward.
- It is also recognised that BAME communities are one group in Haringey which have faced disproportionate challenges associated with housing due to the impact of Covid-19.

Marriage & Civil Partnership

• Housing Benefit applicants do not have to provide any details relating to marriage and civil partnership. The impact is unknown due to insufficient data.

Sexual Orientation

- LGBT+ people are more likely to be vulnerable to becoming homeless and to move between residences more frequently and live in relatively expensive private sector accommodation which cannot always be funded purely on Housing Benefit and as such a rent top-up is requested from the DHP budget. As set out in our Covid-19 Community Impact Assessment, 8% of LGBT+ people do not feel safe in their accommodation and may therefore have found stay at home requirements more challenging and during the first lockdown, the LGBT Foundation saw a large increase in enquiries relating to Housing. This may increase the need to move between residences frequently.
- Housing Benefit applicants do not have to provide any details relating to sexual orientation. The
 impact is unknown due to insufficient data. We have no reason to believe there is any
 discrimination 6 or disproportionality in the awards of DHP in terms of sexual orientation.

Religion or Belief (or No Belief)

Housing Benefit applicants do not have to provide any details relating to religious belief. The
impact is unknown due to insufficient data. We have no reason to believe there is any
discrimination or disproportionality in the awards of DHP in terms of religion or belief.

Pregnancy & Maternity

- We do not collect information about claimants' maternity status so the full impact on this
 characteristic is not known, however we have used the data we hold to make a consideration of
 the impact. It is estimated that within the Housing Benefit group, pregnant women are more likely
 to live on low incomes and require larger accommodation, as such they are more likely to request
 assistance from the DHP budget.
- Where appropriate there will continue to be targeted signposting in place for those needing support with children through Children's Centres, The Bridge Renewal Trust, Haringey Council's Strategic Partner for the Voluntary and Community Sector (VCS) and referrals to the Sure Start Maternity Grant department of the DWP.

- In addition claimants can be signposted to the following: The Government's "Healthy Start" scheme which provides vouchers to pregnant women and those with children under four, they can be exchanged for food, fruit and formula milk.
- Haringey has a number of Children's Centres located across the borough bringing together a
 range of services such as childcare, family support, health and education and information on local
 services. o Women who are pregnant or on maternity leave are unable to work for a set period of
 time and are likely to be in receipt of statutory maternity pay which may help to supplement their
 income.

Other important factors:

In addition to our data analysis by protected characteristic, we have also carried out additional analysis of the percentage of awards by type of tenancy. This has informed our understanding of which socioeconomic groups and cohorts with protected analysis are particularly affected by our policy.

Tenancy Type

Analysis from 2020/21 suggests that Temporary Accommodation cases account for a
disproportionate number of Discretionary Housing Payment. Residents in this type of
accommodation are often particularly vulnerable. In addition, this is because rents are
expensive in TA, and Benefit Cap is likeliest to affect tenants in TA.

Household Composition

- Single males and single females are also impacted groups as they are more likely to move between residences more frequently and live in relatively expensive private sector accommodation which cannot always be funded purely on Housing Benefit and as such a rent top-up is requested from the DHP budget. 10% of applicants are male and single. 80% of applicants are female and single.
- We also know that the impact of Covid-19 is likely to have disproportionately impacted lone
 parents with children, who are known to have proportionately higher housing costs and will be
 simultaneously more vulnerable to any reduction in income and disproportionately affected by the
 impact of school/childcare closure on ability to work. 60% of applicants in 2021/22 (where the data
 was available) were to residents with no partners and a dependent.

4. a) How will consultation and/or engagement inform your assessment of the impact of the proposal on protected groups of residents, service users and/or staff?

Please outline which groups you may target and how you will have targeted them

Further information on consultation is contained within accompanying EqIA guidance

The service does not propose to consult on the continuation of the DHP Policy.

This year only small changes have been made in our policy in relation to our approach to prioritising certain households within our overall approach to awarding DHPs:

- For those affected by the Benefit Cap, households that need to move to alternative, lower cost private or social rented accommodation and are working proactively (e.g. with the Housing Needs Team) to resolve their situation, will now be explicitly prioritised.
- In addition, those affected by high rent levels, and in particular households who need security
 deposits to move to alternative accommodation or households experiencing shortfalls between
 their rent and the Local Housing Allowance, will also now be explicitly prioritised.

Other small changes have been made to ensure that our policy is as clear as possible for residents to access. To ensure equality of access, the DHP application forms will also continue to be available in print format for non-internet users.

It is not envisaged that these changes will have any adverse impact on people with protected groups of residents and service users.

4. b) Outline the key findings of your consultation / engagement activities once completed, particularly in terms of how this relates to groups that share the protected characteristics

Explain how will the consultation's findings will shape and inform your proposal and the decision making process, and any modifications made?

Consultation has not taken place in relation to changes to this policy.

5. What is the likely impact of the proposal on groups of service users and/or staff that share the protected characteristics?

Please explain the likely differential impact on each of the 9 equality strands, whether positive or negative. Where it is anticipated there will be no impact from the proposal, please outline the evidence that supports this conclusion.

Further information on assessing impact on different groups is contained within accompanying EqIA guidance

1. Sex (Please outline a summary of the impact the proposal will have on this protected characteristic and cross the box below on your assessment of the overall impact of this proposal on this protected characteristic).

There is a larger proportion of female applicants than male applicants, meaning that the continuation of the DHP Policy is likely to have a positive impact for this group.

Positive	х	Negative	Neutral	Unknown	
			impact	Impact	

2. Gender reassignment (Please outline a summary of the impact the proposal will have on this protected characteristic and cross the box below on your assessment of the overall impact of this proposal on this protected characteristic)

Data on gender reassignment is not collected among claimants. There is no data to suggest that there will be a disproportionate impact on this protected characteristic group, however the service will ensure that the same eligibility criteria is applied in all cases, to minimise any disproportionately negative impact on this group.

Positive	Negative	Neutral	Unknown	Х
		impact	Impact	

3. Age (Please outline a summary of the impact the proposal will have on this protected characteristic and cross the box below on your assessment of the overall impact of this proposal on this protected characteristic)

Those aged 35 and below, as well as older people (up to the age of 65) are more likely to be claimants, and are therefore more likely to be benefit from continued DHP funding.							
Positive	Х	Negative		Neutral impact		Unknown Impact	
4. Disability (Please outline a summary of the impact the proposal will have on this protected characteristic and cross the box below on your assessment of the overall impact of this proposal on this protected characteristic)							
Those who had continued DH prevented from	IP funding. No	individuals v	vhose access	to the interne	et is restricted	l by their disal	
Positive	Х	Negative		Neutral impact		Unknown Impact	
5. Race and characteristic protected character	and cross the aracteristic) BAME backg	e box below o	on your assess	sment of the o	overall impac	t of this propo	sal on this
Positive	х	Negative		Neutral impact		Unknown Impact	
characteristic protected characteristic protec	and cross the aracteristic) al orientation onate impact o	e box below of the second is not collected on this protect	ed among clai	sment of the oments. There stic group, ho	e is no data to wever service	t of this propo suggest that e will ensure t	sal on this there will be hat the same
Positive		Negative		Neutral impact		Unknown Impact	х
7. Religion or belief (or no belief) (Please outline a summary of the impact the proposal will have on this protected characteristic and cross the box below on your assessment of the overall impact of this proposal on this protected characteristic) Data on religion or belief is not collected among claimants. There is no data to suggest that there will be a disproportionate impact on this protected characteristic group, but this will be revisited if any data emerges to suggest this is not the case.							
Positive		Negative		Neutral impact		Unknown Impact	х
8. Pregnancy and maternity (Please outline a summary of the impact the proposal will have on this protected characteristic and cross the box below on your assessment of the overall impact of this proposal on this protected characteristic) Pregnant women are more likely to claim DHP, meaning that this group is more likely to benefit from continued DHP funding.							
Positive	x	Negative		Neutral		Unknown	
				impact		Impact	

9. Marriage and Civil Partnership (Consideration is only needed to ensure there is no discrimination between people in a marriage and people in a civil partnership)

Data on marriage and civil partnership is not collected among claimants. There is no data to suggest that there will be a disproportionate impact on people in marriages or people in civil partnerships, but this will be revisited if any data emerges to suggest this is not the case.

Positive	Negative	Neutral	Х	Unknown	
		impact		Impact	

10. Groups that cross two or more equality strands e.g. young black women

Groups who share more than one protected characteristic and are more likely to claim DHP and therefore benefit from continued DHP funding, include the following:

- BAME women
- Women with disabilities
- Pregnant BAME women
- Young women
- Older people with disabilities

Outline the overall impact of the policy for the Public Sector Equality Duty:

- Could the proposal result in any direct/indirect discrimination for any group that shares the protected characteristics?
- Will the proposal help to advance equality of opportunity between groups who share a protected characteristic and those who do not?
 This includes:
 - a) Remove or minimise disadvantage suffered by persons protected under the Equality Act
 - b) Take steps to meet the needs of persons protected under the Equality Act that are different from the needs of other groups
 - c) Encourage persons protected under the Equality Act to participate in public life or in any other activity in which participation by such persons is disproportionately low
- Will the proposal help to foster good relations between groups who share a protected characteristic and those who do not?

The funding of Discretionary Housing Payments from Government, gave Haringey £1,594,000 to spend in 2019/20. In 2020/21 it was £2,072,000.

The Council will have to be considerate of policy when deciding which applications to award. Officers will do this by assessing the exceptionality of the application, the severity of the financial circumstances of the applicant, the likely timeframe that DHP will be needed by the applicant and the steps being taken by the applicant to resolve their financial problems. We will also make use of available resources to signpost applicants to sources of further assistance, which may for example help them with budgeting, or to find employment, or better paid employment, or assist them with finding cheaper accommodation, and therefore be less reliant on the need to receive financial assistance from Discretionary Housing Payments.

The DHP application process is online for Haringey residents, with offline application forms available on request from Haringey's Customer Service Centres. This does not pose any equalities challenges, as the offline option is well signposted and remains easily accessible to those who do not have access to, or do not know how to use, the internet. If this were not the case, there would be a risk that this could exclude

some residents from applying for funds, particularly older residents and those with a disability who experience higher rates of digital exclusion.

The limited funds may lead to reduced values of awards, reduced length of awards, and more comprehensive assessment of whether conditions set against awards have been met, when it comes to renewing awards. This would not be expected to impact or discriminate disproportionately towards any particular group of people with protected characteristics.

People from groups with protected characteristics are most likely to benefit from the DHP as a whole, as they are most likely to be affected by welfare reforms and be on the lowest incomes. This policy reduces the risk of people from groups with protected characteristics being evicted, and advances their prospects of retaining their homes and local connections.

By working with people who receive Discretionary Housing Payments to improve their circumstances, the Council aims to meet its objectives to reduce poverty and deprivation.

6. a) What changes if any do you plan to make to your proposal as a result of the Equality Impact Assessment?

Further information on responding to identified impacts is contained within accompanying EqIA guidance

accompanying EqIA guidance	
Outcome	Y/N
No major change to the proposal : the EqIA demonstrates the proposal is robust and there is no potential for discrimination or adverse impact. All opportunities to promote equality have been taken. If you have found any inequalities or negative impacts that you are unable to mitigate, please provide a compelling reason below why you are unable to mitigate them.	YES
Adjust the proposal: the EqIA identifies potential problems or missed opportunities. Adjust the proposal to remove barriers or better promote equality. Clearly <u>set out below</u> the key adjustments you plan to make to the policy. If there are any adverse impacts you cannot mitigate, please provide a compelling reason below	NO
Stop and remove the proposal : the proposal shows actual or potential avoidable adverse impacts on different protected characteristics. The decision maker must not make this decision.	NO

6 b) Summarise the specific actions you plan to take to remove or mitigate any actual or potential negative impact and to further the aims of the Equality Duty

Impact and which protected characteristics are impacted?	Action	Lead officer	Timescale
Level of funds vs demand will affect all characteristics – there may be a need to pay less or award for shorter periods	Monitor closely and encourage people to engage better with support services.	Amelia Hadjimichael	Next 12 months
Potential for digital	Offline application forms	Amelia	Next 12
exclusion associated	will be available on request	Hadjimichael	months

with online application process, affecting older and disabled residents and those on lower incomes	from Haringey's Customer Service Centres and this option will be well signposted.		
as a result of the propo	s you have identified where esal but it is not possible to justification on why it is not	mitigate them. P	lease provide
6 c) Summarise the me impact of the proposal	asures you intend to put in pas it is implemented:	place to monitor	the equalities
The Council will where possib Payment, and who subsequer not changed since they were signposting has been effective	bughout 2021/2022 to monitor successure that no group (where data is avule, canvass applicants who have bently return to have the award renewellast signposted for support. This will e, and where signposting has been relace a new system to monitor application.	railable) is more affected awarded Discreticed, as to why their ciralert the Council as most and least effect	cted than any other. conary Housing reumstances have to whether ive.
- A. (1) - 1: - 1: - 1			
7. Authorisation			
EqIA approved by(Assista	nt Director/ Director)	Date	
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Please contact the Policy & Strategy Team for any feedback on the EqIA process.

Please ensure the completed EqIA is published in accordance with the Council's policy.

8. Publication